

METRO/NON METRO

EXEC:

SECTION I – RECONCILIATION BAROMETER 2012

- ASK MALES AND FEMALES -

► **INTRODUCTION:** I would now like to ask you some questions about relationships between South Africans in general and your perceptions about government in dealing with reconciliation issues.

SHOWCARD: Please could you tell me how much you agree or disagree with the following statements? Would you say you strongly agree, agree, are uncertain, disagree or strongly disagree?

		STRONGLY AGREE	AGREE	NEUTRAL	DISAGREE	STRONGLY DISAGREE	DON'T KNOW DNRO
1.	The people who run the country are not really concerned with what happens to people like me.	5	4	3	2	1	99
2.	Most of the time I can trust the country's national leaders to do what is right.	5	4	3	2	1	99
3.	It is all right to get around the law, as long as you don't actually break it.	5	4	3	2	1	99
4.	It is desirable to create one united South African nation out of all the different groups who live in this country	5	4	3	2	1	99
5.	If public officials are not interested in hearing what people like me think, there is really no way to make them listen.	5	4	3	2	1	99
6.	It is possible to create one united South African nation out of all the different groups in this country.	5	4	3	2	1	99
7.	Citizens like me have the power to influence decisions made by local government.	5	4	3	2	1	99
8.	My local government can be trusted to deliver the services that I expect from them.	5	4	3	2	1	99
9.	If a big company treats people like me unfairly, there is no there is really no way for me to make them listen.	5	4	3	2	1	99

SHOWCARD: Please indicate how much confidence you have in each of the following institutions? Would you say a great deal, quite a lot, not very much or none at all?

		A GREAT DEAL	QUITE A LOT	NOT VERY MUCH	NONE AT ALL	DON'T KNOW DNRO
10.	The Presidency	4	3	2	1	99
11.	National government	4	3	2	1	99
12.	Provincial government	4	3	2	1	99
13.	Local government	4	3	2	1	99
14.	Big companies	4	3	2	1	99
15.	Parliament	4	3	2	1	99
16.	Political parties	4	3	2	1	99
17.	The Police	4	3	2	1	99
18.	Print media e.g. newspapers	4	3	2	1	99
19.	Broadcast media e.g. radio & TV	4	3	2	1	99
20.	The Constitutional Court	4	3	2	1	99

21.	The Public Protector	4	3	2	1	99
22.	Religious institutions	4	3	2	1	99
23.	The legal system in general	4	3	2	1	99

SHOWCARD: Once again, please tell me whether you strongly agree, agree, are uncertain, disagree or strongly disagree with the following statements.

	STRONGLY AGREE	AGREE	NEUTRAL	DISAGREE	STRONGLY DISAGREE	DON'T KNOW DNRO
24. The South African Parliament treats all people who come before it – whether black, white, coloured or Indian – the same.	5	4	3	2	1	99
25. Parliament can usually be trusted to make decisions that are right for the country as a whole.	5	4	3	2	1	99
26. If Parliament started making a lot of decisions that most people disagree with, it might be better to do away with Parliament altogether.	5	4	3	2	1	99
27. The rulings of South African courts should be in line with the Constitution, even if it contradicts what the majority of South Africans want	5	4	3	2	1	99

SHOW CARD: Now I would like to ask you about voting and political parties. Please could you tell me how much you agree or disagree with the following statements? Would you say you strongly agree, agree, are uncertain, disagree or strongly disagree?

	STRONGLY AGREE	AGREE	NEUTRAL	DISAGREE	STRONGLY DISAGREE	DON'T KNOW DNRO
28. I would consider joining a political party that represents my views, even if it is different than the party supported by most of my close friends	5	4	3	2	1	99
29. People like me have the power to influence the policies of political parties.	5	4	3	2	1	99
30. It is better not to vote at all than to change your vote from the party you have always supported to a different party.	5	4	3	2	1	99

SHOW CARD: South Africa will be having national and provincial elections in 2014.

	VERY LIKELY	LIKELY	NEUTRAL	UNLIKELY	VERY UNLIKELY	DON'T KNOW DNRO	REFUSED
31. How likely are you to vote in elections in 2014? Are you...	5	4	3	2	1	99	98

SHOW CARD: Now I would like to hear about your expectations for the future, and what you feel the situation for people like you will be during the next two years. Please tell me whether you think it will get a lot better, get a little better, stay about the same, get a little worse or get a lot worse?

	GET A LOT BETTER	GET A LITTLE BETTER	STAY ABOUT THE SAME	GET A LITTLE WORSE	GET A LOT WORSE	DON'T KNOW DNRO
32. How do you think the economic situation of people like you will change during the next two years? Will it ...	5	4	3	2	1	99
33. How do you think the personal safety of people like you will change during the next two years? Will it ...	5	4	3	2	1	99

SHOWCARD: The Constitution requires the government to protect the rights of citizens like you and me, so that we may practice our cultures and religions and use our mother tongue language. For each of the statements below, would you say you strongly agree, agree, are uncertain, disagree, or strongly disagree?

	STRONGLY AGREE	AGREE	NEUTRAL	DISAGREE	STRONGLY DISAGREE	DON'T KNOW DNRO
34. In South Africa, all religious groups enjoy equal rights.	5	4	3	2	1	99
35. My mother tongue language gets the recognition it deserves in a democratic South Africa	5	4	3	2	1	99
36. The promotion of the rights of other cultural groups is harmful to the group that I belong to.	5	4	3	2	1	99

SHOW CARD: Now I would like to hear about your living conditions. Please tell me whether you think it got a great deal better, got a lot better, stayed about the same, got a little worse or got a great deal worse?

	A GREAT DEAL BETTER	BETTER	ABOUT THE SAME	WORSE	GOT A GREAT DEAL WORSE	DON'T KNOW DNRO
37. How does your financial situation compare to what it was like 12 months ago? Is it...	5	4	3	2	1	99
38. How do your living conditions compare to what they were like 12 months ago? Are they...	5	4	3	2	1	99
39. Whether you currently have a job or not, how do the chances of you finding a job compare to what they were like 12 months ago? Are they...	5	4	3	2	1	99

SHOW CARD:

	VERY POOR	STRUGGLING BUT GETTING BY	LIVING COMFORTABLY	VERY WELL OFF	DON'T KNOW DNRO
40. How would you describe the living conditions of most people in the community where you live? Are they...?	4	3	2	1	99
41. What about you, how would you describe your own living conditions? Are you...?	4	3	2	1	99

SHOW CARD: What about when you compare your own living conditions to those of most other South Africans?

	A GREAT DEAL BETTER	BETTER	ABOUT THE SAME	WORSE	A GREAT DEAL WORSE	DON'T KNOW DNRO
42. Do you feel you are a great deal better off, better off, about the same, worse off, or a great deal worse off?	5	4	3	2	1	99

SHOW CARD: Please could you tell me how much you agree or disagree with the following statements? Would you say you strongly agree, agree, are uncertain, disagree or strongly disagree?

	STRONGLY AGREE	AGREE	NEUTRAL	DISAGREE	STRONGLY DISAGREE	DON'T KNOW DNRO
43. Whether you currently have a job or not, it is highly likely that you will be unemployed at some stage during the next year.	5	4	3	2	1	99
44. Your child/children or the child/children of friends, receive education of a high standard.	5	4	3	2	1	99
45. The education system prepares your child/children or the child/children of friends, to find jobs.	5	4	3	2	1	99

46.	Government is doing well in getting young people into jobs.	5	4	3	2	1	99
47.	To succeed financially, knowing the right people is more important than hard work.	5	4	3	2	1	99

SHOW CARD: We want to know how you would compare the South Africa of today with the country it was in 1994, when it became a democracy. If you did not live in South Africa before 1994 or are too young to remember what it was like before 1994, please compare the South Africa of today to what you have heard from your family and friends who are older than you. Would you say that the following have improved a great deal, improved somewhat, stayed the same, worsened somewhat, or worsened a great deal?

		IMPROVED A GREAT DEAL	IMPROVED	STAYED THE SAME	WORSENERD	WORSENERD A GREAT DEAL	DON'T KNOW
48.	Economic circumstances for you and your family	5	4	3	2	1	99
49.	Race relations	5	4	3	2	1	99
50.	Moral values	5	4	3	2	1	99
51.	Family life	5	4	3	2	1	99
52.	The gap between rich and poor	5	4	3	2	1	99
53.	Employment opportunities	5	4	3	2	1	99
54.	Hope for the future for you and your family	5	4	3	2	1	99
55.	Personal safety of you and your family	5	4	3	2	1	99

SHOW CARD: Now I would like you to think about South Africa's past, during apartheid. Again, if you did not live in South Africa before 1994 or are too young to remember what it was like before 1994, please compare the South Africa of today to what you have heard from your family and friends who are older than you. Please tell me whether you think the following are certainly true, probably true, probably not true or certainly not true.

		CERTAINLY TRUE	PROBABLY TRUE	PROBABLY NOT TRUE	CERTAINLY NOT TRUE	DON'T KNOW DNRO
56.	Apartheid was a crime against humanity.	4	3	2	1	99
57.	The apartheid government committed terrible crimes against those struggling against apartheid.	4	3	2	1	99
58.	The apartheid government wrongly oppressed the majority of South Africans.	4	3	2	1	99
59.	Many black South Africans are still poor today as a result of the lasting effects of apartheid.	4	3	2	1	99

SHOW CARD: Here are some different actions people could take if government was **disregarding** or **violating** or **going against** their rights. I would like you to tell me if it would be justified if some people did the following? Would it be completely justified, probably justified, uncertain, probably unjustified or completely unjustified.

		COMPLETELY JUSTIFIED	PROBABLY JUSTIFIED	NEUTRAL	PROBABLY UNJUSTIFIED	COMPLETELY UNJUSTIFIED	DON'T KNOW DNRO
60.	Took part in demonstrations.	5	4	3	2	1	99
61.	Joined strikes.	5	4	3	2	1	99

SHOW CARD: If this does not work, would it be justified to:

		COMPLETELY JUSTIFIED	PROBABLY JUSTIFIED	NEUTRAL	PROBABLY UNJUSTIFIED	COMPLETELY UNJUSTIFIED	DON'T KNOW DNRO
62.	Use force or violent methods, such as damaging public property or taking hostages.	5	4	3	2	1	99
63.	Breaking the law as a last resort, when government doesn't listen to your concerns.						

SHOW CARD: Please think back on the last year. How often, if ever, have you participated in any of the following? Is it always, often, sometimes, rarely or never?

	ALWAYS	OFTEN	SOMETIMES	RARELY	NEVER	DON'T KNOW DNRO	REFUSED
64. Took part in demonstrations.	5	4	3	2	1	99	98
65. Joined strikes.	5	4	3	2	1	99	98
66. Used more forceful measures, like damaging public property	5	4	3	2	1	99	98

SHOW CARD: Please could you tell me how much you agree or disagree with the following statements? Do you strongly agree, agree, are you uncertain, or do you disagree or strongly disagree?

	STRONGLY AGREE	AGREE	NEUTRAL	DISAGREE	STRONGLY DISAGREE	DON'T KNOW DNRO
67. I think it is fair that the people who discriminated against others during apartheid feel what it is like to be discriminated against.	5	4	3	2	1	99
68. Sometimes it might be better to ignore the law and solve problems immediately, rather than wait for a legal solution.	5	4	3	2	1	99
69. It is not necessary to obey the laws of a government that I did not vote for.	5	4	3	2	1	99

SHOW CARD: Now I would like to ask you about the role of the government in the economy and the workforce. Once again, please tell me whether you strongly agree, agree, are uncertain, disagree or strongly disagree with the following statements.

	STRONGLY AGREE	AGREE	NEUTRAL	DISAGREE	STRONGLY DISAGREE	DON'T KNOW DNRO
70. The government should continue to use racial categories to measure the impact of its programmes for previously disadvantaged communities.	5	4	3	2	1	99
71. It should be a national priority to make the workforce representative of all races.	5	4	3	2	1	99
72. It should be a national priority to make the workforce representative of both genders.	5	4	3	2	1	99
73. It should be a national priority to make the workforce representative in terms of physical ability and disability.	5	4	3	2	1	99
74. South Africans depend too much on government to change our lives	5	4	3	2	1	99

NOTE TO INTERVIEWERS: REPLACE [GROUP] AS FOLLOWS:

- IF RESPONDENT IS WHITE, INSERT (BLACK, COLOURED OR INDIAN)
- IF RESPONDENT IS BLACK, INSERT (WHITE, INDIAN OR COLOURED)
- IF RESPONDENT IS COLOURED, INSERT (WHITE, BLACK OR INDIAN)
- IF RESPONDENT IS INDIAN, INSERT (WHITE, BLACK OR COLOURED)

YOU MUST READ OUT ALL 3 POPULATION GROUPS AS THEY ARE LISTED IN BRACKETS. WE ARE INTERESTED IN TOTAL CONTACT WITH POPULATION GROUPS OTHER THAN THE ONE THE RESPONDENT BELONGS TO, IRRESPECTIVE OF WHETHER A RESPONDENT HAS MORE CONTACT WITH ONE POPULATION GROUP THAN ANOTHER.

SHOW CARD: Now we would like to ask you some questions about the contact you have with [GROUP] people. Would you say it occurs always, often, sometimes, rarely or never?

	ALWAYS	OFTEN	SOMETIMES	RARELY	NEVER	DON'T KNOW DNRO
75. On a typical day during the week, whether at work or otherwise, how often do you talk to [GROUP] people?	5	4	3	2	1	99
76. When socialising in your own home or the homes of friends, how often do you talk to [GROUP] people?	5	4	3	2	1	99
SHOWCARD:		MORE OFTEN	ABOUT THE SAME AS NOW	LESS OFTEN	NEVER	DON'T KNOW DNRO
77. If you had a choice, would you want to talk to [GROUP] people...?		4	2	2	1	99

SHOWCARD: Now I would like you to think about reconciliation in South Africa, after the end of apartheid. If you did not live in South Africa in 1994 or are too young to remember life before 1994, think about what you have heard from your family and friends who are older than you. Would you say you strongly agree, agree, are uncertain, disagree or strongly disagree with these statements?

	STRONGLY AGREE	AGREE	NEUTRAL	DISAGREE	STRONGLY DISAGREE	DON'T KNOW DNRO
78. South Africans have made progress in reconciliation since the end of apartheid.	5	4	3	2	1	99
79. South Africans should try to forget about apartheid and just move forward together as a country.	5	4	3	2	1	99
80. My friends and family have experienced reconciliation after the end of apartheid.	5	4	3	2	1	99
81. It is time to forgive those who hurt others during apartheid.	5	4	3	2	1	99
82. It is still important for the government to provide support to people who were victims of human rights abuses under apartheid.	5	4	3	2	1	99
83. From what I know and what I have heard, the Truth and Reconciliation Commission (TRC) succeeded in bringing about reconciliation in South Africa.	5	4	3	2	1	99

84.	Reconciliation is impossible as long as people who were disadvantaged under apartheid continue to be poor.	5	4	3	2	1	99
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INSTRUCTION: REPLACE GROUP WITH RELEVANT GROUP. SHOWCARD: Thinking of the combination of groups previously mentioned (**NAME OF GROUP** selected prior to Q75.) Please say whether you strongly agree, agree, are uncertain, disagree or strongly disagree that...

	STRONGLY AGREE	AGREE	UNCERTAIN	DISAGREE	STRONGLY DISAGREE	DON'T KNOW DNRO	REFUSED
85. You find it difficult to understand the customs and ways of [GROUP] people.	5	4	3	2	1	99	98
86. You want to learn more about the customs and ways of [GROUP] people	5	4	3	2	1	99	98
87. [GROUP] people are untrustworthy.	5	4	3	2	1	99	98
88. You could never imagine being part of a political party made up mainly of [GROUP] people.	5	4	3	2	1	99	98

89. Which **ONE** of the following groups, apart from your own, do you find most difficult to associate with?
READ OUT. ONE MENTION ONLY.

1. Black South Africans	1	
2. Indian South Africans	2	
3. White South Africans	3	
4. Coloured South Africans	4	
Refused	98	
Don't Know	99	
None	96	

SHOWCARD: Now I would like you to tell me how you feel about the following. Again, think of ...**[GROUP MENTIONED IN Q89]** tell me in each of the following statements whether you would strongly approve, approve, neither disapprove nor approve, disapprove, or strongly disapprove any of the following things?: [\[Not Applicable if answered None or Don't Know to Q89, or Refused\]](#)

	STRONGLY APPROVE	APPROVE	NEUTRAL	DISAPPROVE	STRONGLY DISAPPROVE	DON'T KNOW DNRO	REFUSED	NOT APPLICABLE
90. Living in a neighbourhood where half of your neighbours are [GROUP] people.	5	4	3	2	1	99	98	97
91. Having to work for and take instructions from a [GROUP] person.	5	4	3	2	1	99	98	97
92. Having a close relative marry a [GROUP] person.	5	4	3	2	1	99	98	97
93. Having a [GROUP] person sitting next to my child, or the child of a family member, at school	5	4	3	2	1	99	98	97

94. SHOW CARD WITH STATEMENTS 1 - 12: In all societies, people belong to one or more social groups. Some of these groups, like social clubs, we choose to belong to, while others, such as religious, racial or gender groups we may not belong to by choice, but by virtue of birth. In this list you will find a number of social groups that people typically associate with. When you think of yourself and your daily interaction with others, which group do you associate with most strongly? And which group is the secondary one you feel you belong to? (NOTE TO INTERVIEWER: ONLY ONE RESPONSE PER COLUMN)	1.	Those who speak the same language -mother tongue- as I do	PRIMARY GROUP	1	SECONDARY GROUP	1			
	2.	Those who belong to the same ethnic group as I do e.g. Zulu, Xhosa, Afrikaner, Venda, Sesotho	2	2	2	2			
	3.	Those who belong to the same racial group as I do e.g. Black, Coloured, Indian, White	3	3	3	3			
	4.	Those who are in the same economic class e.g. poor, middle class, upper income	4	4	4	4			
	5.	Those who live in the same neighbourhood as I do	5	5	5	5			
	6.	Those who have the same religious beliefs as I do e.g. Christian, Muslim, Jewish, atheist, agnostic.	6	6	6	6			
	7.	Those who regard themselves primarily as South Africans.	7	7	7	7			
	8.	Those who belong to the same social, savings or sports club as I do.	8	8	8	8			
	9.	Those who work or study with me.	9	9	9	9			
	10.	Those who are in the same age group as I am.	10	10	10	10			
	11.	Those who regard themselves as primarily African.	11	11	11	11			
	12.	Those who are the same gender as I am -male or female-.	12	12	12	12			
		None	96	96	96	96			
		Refused	98	98	98	98			
	Don't Know	99	99	99	99				
95. SHOW CARD: Still looking at the list, how important is this main group to you? Would you say that it is very important; somewhat important; not very important; not important at all?	4.	Very important	4	4	4	4			
	3.	Somewhat important	3	3	3	3			
	2.	Not very important	2	2	2	2			
	1.	Not important at all	1	1	1	1			
	9.	Don't know	99	99	99	99			
	6.	Refused	98	98	98	98			
SHOW CARD: People have different feelings because they are members of a certain group. Which of the following characteristics describes how you feel about the primary group you associate yourself with, namely (READ GROUP FROM Q 94) [PRIMARY GROUP IDENTIFIED IN ABOVE QUESTION]? <i>[Not Applicable if answered None or Don't Know to Q94, or Refused]</i>									
READ OUT BEFORE EACH STATEMENT. To which extent do you agree that ...		STRONGLY AGREE	AGREE	NEUTRAL	DISAGREE	STRONGLY DISAGREE	DON'T KNOW DNRO	REFUSED	NOT APPLICABLE
96.	belonging to this group makes you feel good about yourself	5	4	3	2	1	99	98	97
97.	belonging to this group makes you feel important	5	4	3	2	1	99	98	97
98.	belonging to this group makes you feel secure	5	4	3	2	1	99	98	97

99. **SHOW CARD:** People sometimes talk about the divisions between people in South Africa. Sometimes these divisions cause people to be left out or discriminated against. In other instances it can lead to anger and even violence between groups. What, in your experience, is the biggest division in South Africa today? Record first mention. **READ OUT**
ASK: Apart from this one, which would you say is the second biggest division in South Africa today? **READ OUT** Record as second mention

	FIRST MENTION OMO	SECOND MENTION OMO
A. The division between the supporters of different political parties.	1	1
B. The division between poor and middle class or wealthy South Africans	2	2
C. The division between those living with HIV/Aids and other infectious diseases and the rest of the community	3	3
D. The division between members of different religions	4	4
E. The division between black, white, coloured and Indian South Africans	5	5
F. The division between South Africans of different language groups	6	6
None	96	96
Refused	98	98
Don't Know	99	99